

# Appendix A. Model Letter of Complaint to the CAO

To:  
Compliance Advisor/Ombudsman  
International Finance Corporation  
2121 Pennsylvania Avenue NW  
Washington, DC 20433 USA  
Fax: (+1) (202) 522-7400  
e-mail: cao-compliance@ifc.org

I/we, \_\_\_\_\_, lodge a complaint concerning  
the \_\_\_\_\_ project, located in \_\_\_\_\_.

This complaint is made on behalf of \_\_\_\_\_ (ignore if not applicable).

I/we live in the area known as \_\_\_\_\_ (show on an attached  
map if possible). I/we can be contacted through the following address, telephone and fax  
numbers, and e-mail:

\_\_\_\_\_  
Street address

\_\_\_\_\_  
Mailing address (if different from street address)

\_\_\_\_\_  
Country

\_\_\_\_\_  
Postal Code

\_\_\_\_\_  
Telephone

\_\_\_\_\_  
Fax

\_\_\_\_\_  
E-mail

I/we do not wish our identity to be disclosed (ignore if not applicable).

I/we have been, or are likely to be affected by social or environmental impacts of the project  
in the following way(s):