Joint Statement

During the CAO's dispute resolution process, the parties involved in the complaint reached mutually satisfactory solutions and signed an agreement on March 20, 2024. Following the signing, in line with CAO policy, CAO began monitoring the implementation of the agreement. The parties agreed that this monitoring would last for nine months, concluding at the end of December 2024.

The company confirmed that their waste management procedure is in place within their Environmental and Social Management system and will ensure continuity of its implementation and improvement as needed to ensure compliance.

During the dispute resolution monitoring mission in December 2024, the parties confirmed that the agreement had been implemented to their mutual satisfaction. Consequently, in accordance with CAO Policy Paragraph 69, CAO will conclude the dispute resolution process and close the case upon issuing the conclusion report.